

# Europe Community Meeting 2023



# Keep Calm & Simplify

---

Contact Centre Best Practices in the Era  
of PCI DSS v4.0



# Meet Your Panel



**Geoff Forsyth**  
Chief Information Security Officer



**Ron Tosto**  
MBA, QSA, CISSP, CISA; CEO



**Ciske van Oosten**  
Head of Global Business Intelligence



**David Swift**  
Channel Director



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0



Geoff Forsyth



Ron Tosto



Ciske van Oosten



David Swift



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0



Geoff Forsyth



Ron Tosto



Ciske van Oosten



David Swift



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0



Geoff Forsyth



Ron Tosto



Ciske van Oosten



David Swift



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0



Geoff Forsyth



Ron Tosto



Ciske van Oosten



David Swift



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0



Geoff Forsyth



Ron Tosto



Ciske van Oosten



David Swift



# Keep Calm & Simplify

Contact Centre Best Practices in the Era of PCI DSS v4.0

Resources:

Keep Calm & Simplify | Keep Calm & Descope | Verizon PSR



Scan to Download  
[www.pcipal.com](http://www.pcipal.com)

# Europe Community Meeting 2023

