

The Ten Habits of Effective PCI DSS v4.0 Compliance Professionals

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Objectives

- Discuss roadblocks to anything new with PCI DSS compliance
- Point out how to overcome those barriers
- Talk about ten habits to effectively push PCI DSS compliance

About Ralph Villanueva

- Keeping his employers compliant with PCI DSS since 2010
- With related IT certifications such as CISA, CISM, PCIP, ISO27001LA, ISO27701LA, CDPO, CC and ITIL, and non IT audit certifications such as CIA, CRMA and CFE
- Over 10 years' IT compliance experience in the casino and hospitality industry in Las Vegas

What Changed With PCI DSS v4.0

- New approach to compliance such as defined vs. customized approach
- Changes in technical requirements such as MFA, network security controls, password complexity etc.
- Changes in the people and process aspects of compliance such as targeted risk analyses, focus on third parties, up-to-date policies etc.

4 basic categories of the 10 habits that every PCI DSS professional must possess – or start to develop now

1. About PCI DSS and IT
2. About the enterprise
3. About yourself
4. About your outlook as a PCI DSS compliance professional

What Did Not Change

- Individual, departmental and organizational resistance to change
- Upstream, lateral and downstream consequences of PCI DSS compliance changes within the enterprise
- Inherent financial, reputational and operational risks

Ten Habits That Every PCI DSS Professional Must Possess – Or Start To Develop Now

Habit #01

Be well-versed in both versions of PCI DSS

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Habit #02

Understand your enterprise's business mission, vision and objectives

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Habit #03

Continuously study the internal and external IT environment - and risks of your enterprise

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Habit #04

Know the key players in your enterprise

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Habit #05

Know thyself – as a compliance professional

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Habit #06

Learn to communicate beyond the technical requirements of compliance

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Habit #07

Accept the reality of your job

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Habit #08

Adopt the right proactive attitude

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Habit #09

Always believe in your mission

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Habit #10

The people aspect of the people-process-technology triad comes first

Recap

1. Technical knowledge
2. Overcome resistance
3. Mitigate risk

Thank you

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