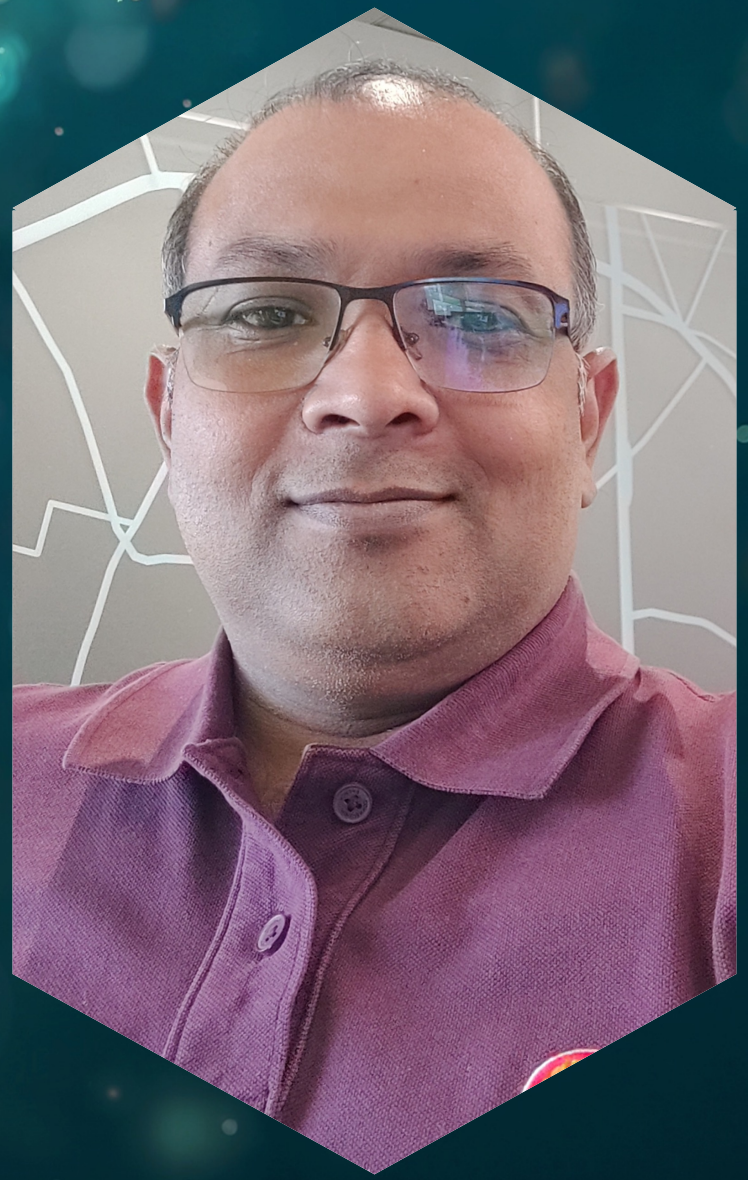


Powering Secure Payments Across Global & Complex Payment Ecosystem

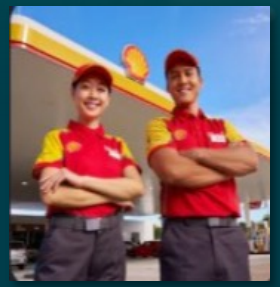
Scalable solutions for secure payment processing

Prem Srivastava

Risk & Control Manager - PCI & Supplier
Shell International Petroleum Company Limited



Our Global Presence



33 million

Customers at Shell-branded mobility sites every day

Around 1 billion

People provided, directly or indirectly, with energy every year

88,000

Public charge points for electric vehicles





73 mtpa

Million (tonnes per annum) liquefied natural gas (LNG) sold across 30 countries

85,000

People employed with operations in more than 70 countries

$1.2 billion

Invested in research and development projects, of which $485 million on projects that contributed to decarbonisation

2.8 million

Barrels of oil and gas production available for sale (barrels of oil equivalent a day)

8 million+

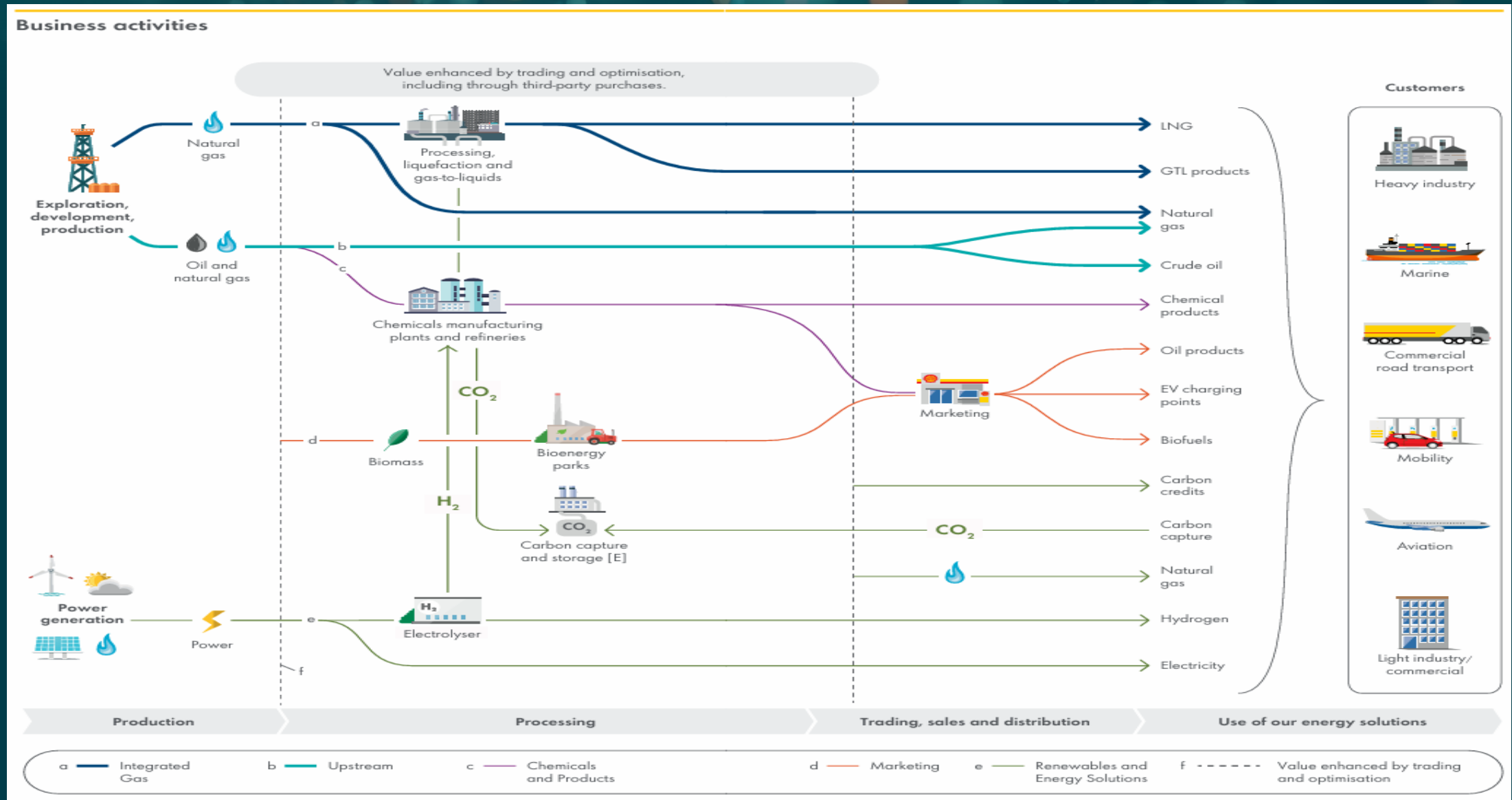
Barrels of crude oil traded daily

20 YEARS OF SECURING PAYMENT DATA
PCI Security Standards Council

Scale of Retail Operations



How We Create Value



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Shell PCI DSS Payment Ecosystem

Ensuring secure transactions in digital payment environments

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Shell Ecosystem for PCI Compliance

Executive view: vendors run specialist payment controls while Shell governs policy, evidence and accountability.

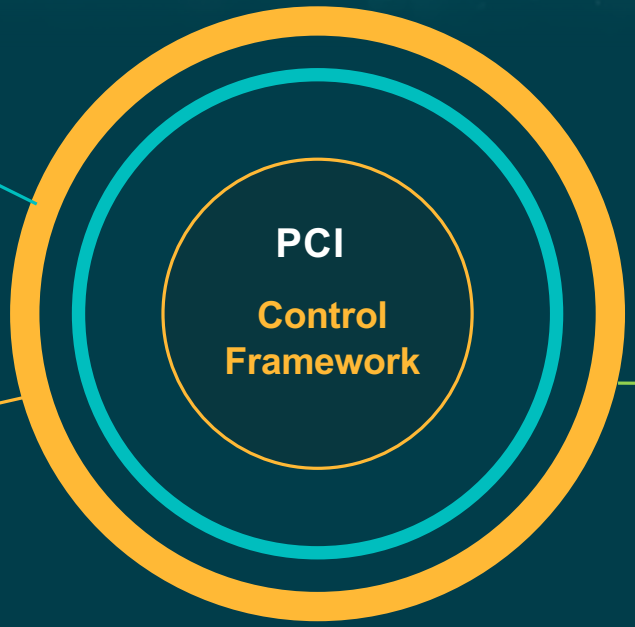
Payment channels

- POS
- Tap / QR / Chip
- Mobile app
- Fleet card

Vendor controls

- P2PE
- Tokenization
- Telecom/Networking
- ASV
- SAAS Application
- Support

Shell Control Framework



Governance

- Policies
- RACI
- Contract
- Attestations (QSA)
- Remediation

Secure innovation + accountable partners

Impact

Reduce scope
P2PE + tokens lower exposure.

Protected Data
Segmentation + monitoring harden resilience.

Proven Compliance
Validated evidence speeds audits.

Trusted growth
Secure-by-design payments enable mobility innovation

As Shell expands payment choice across mobility services, technology reduces friction while PCI governance manages risk across vendors, channels and data flows.

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Technology-led payment growth with controlled supply-chain risk

Expand customer choice without losing control of the payment ecosystem.

Technology accelerates growth. PCI provides the common language for ownership, evidence and accountability.

GROWTH ENGINE

Technology expands choice

New payment experiences
More convenient ways for customers to pay.

Faster capability expansion
Scale payment services through specialist technology.

Strategic partnerships
Use partner expertise to accelerate innovation.

PCI

CONTROL BACKBONE

PCI clarifies accountability

Vendors operate controls
Specialist partners perform defined PCI controls.

Shell governs the ecosystem
Shell oversees scope, assurance and risk ownership.

Evidence remains transparent
Clear accountability supports defensible compliance.

SECURE INNOVATION → ACCOUNTABLE PARTNERS → SUSTAINABLE GROWTH

20 YEARS OF SECURING PAYMENT DATA PCI Security Standards Council

Thank you

Questions? Find me at a Networking Break.

