

Payment Card Industry (PCI) Data Security Standard Self-Assessment Questionnaire B-IP and Attestation of Compliance

Merchants with Standalone, IP-Connected PTS Point-of-Interaction (POI) Terminals – No Electronic Cardholder Data Storage

Version 3.0

February 2014



Document Changes

Date	Version	Description
N/A	1.0	Not used.
N/A	2.0	Not used.
February 2014	3.0	New SAQ to address requirements applicable to merchants who process cardholder data only via standalone, PTS-approved point-of-interaction devices with an IP connection to the payment processor. Content aligns with PCI DSS v3.0 requirements and testing procedures.



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Before You Begin

SAQ B-IP has been developed to address requirements applicable to merchants who process cardholder data only via standalone, PTS-approved point-of-interaction (POI) devices with an IP connection to the payment processor.

SAQ B-IP merchants may be either brick-and-mortar (card-present) or mail/telephone-order (card-not-present) merchants, and do not store cardholder data on any computer system.

SAQ B-IP merchants confirm that, for this payment channel:

- Your company uses only standalone, PTS-approved point-of-interaction (POI) devices (excludes SCRs) connected via IP to your payment processor to take your customers' payment card information;
- The standalone IP-connected POI devices are validated to the PTS POI program as listed on the PCI SSC website (excludes SCRs);
- The standalone IP-connected POI devices are not connected to any other systems within your environment (this can be achieved via network segmentation to isolate POI devices from other systems);
- The only transmission of cardholder data is from the PTS-approved POI devices to the payment processor;
- The POI device does not rely on any other device (e.g., computer, mobile phone, tablet, etc.) to connect to the payment processor;
- Your company retains only paper reports or paper copies of receipts with cardholder data, and these documents are not received electronically; and
- Your company does not store cardholder data in electronic format.

This SAQ is not applicable to e-commerce channels.

This shortened version of the SAQ includes questions that apply to a specific type of small merchant environment, as defined in the above eligibility criteria. If there are PCI DSS requirements applicable to your environment that are not covered in this SAQ, it may be an indication that this SAQ is not suitable for your environment. Additionally, you must still comply with all applicable PCI DSS requirements in order to be PCI DSS compliant.

PCI DSS Self-Assessment Completion Steps

- 1. Identify the applicable SAQ for your environment refer to the *Self-Assessment Questionnaire Instructions and Guidelines* document on PCI SSC website for information.
- 2. Confirm that your environment is properly scoped and meets the eligibility criteria for the SAQ you are using (as defined in Part 2g of the Attestation of Compliance).
- 3. Assess your environment for compliance with applicable PCI DSS requirements.
- 4. Complete all sections of this document:
 - Section 1 (Part 1 & 2 of the AOC) Assessment Information and Executive Summary.
 - Section 2 PCI DSS Self-Assessment Questionnaire (SAQ B-IP)
 - Section 3 (Parts 3 & 4 of the AOC) Validation and Attestation Details and Action Plan for Non-Compliant Requirements (if applicable)
- 5. Submit the SAQ and Attestation of Compliance, along with any other requested documentation such as ASV scan reports—to your acquirer, payment brand or other requester.



Understanding the Self-Assessment Questionnaire

The questions contained in the "PCI DSS Question" column in this self-assessment questionnaire are based on the requirements in the PCI DSS.

Additional resources that provide guidance on PCI DSS requirements and how to complete the selfassessment questionnaire have been provided to assist with the assessment process. An overview of some of these resources is provided below:

Document	Includes:
PCIDSS	Guidance on Scoping
(PCI Data Security Standard	Guidance on the intent of all PCI DSS Requirements
Requirements and Security Assessment	Details of testing procedures
Procedures)	Guidance on Compensating Controls
SAQ Instructions and Guidelines	Information about all SAQs and their eligibility criteria
documents	How to determine which SAQ is right for your organization
PCI DSS and PA-DSS Glossary of Terms, Abbreviations, and Acronyms	Descriptions and definitions of terms used in the PCI DSS and self-assessment questionnaires

These and other resources can be found on the PCI SSC website (*www.pcisecuritystandards.org*). Organizations are encouraged to review the PCI DSS and other supporting documents before beginning an assessment.

Expected Testing

The instructions provided in the "Expected Testing" column are based on the testing procedures in the PCI DSS, and provide a high-level description of the types of testing activities that should be performed in order to verify that a requirement has been met. Full details of testing procedures for each requirement can be found in the PCI DSS.

Completing the Self-Assessment Questionnaire

For each question, there is a choice of responses to indicate your company's status regarding that requirement. *Only one response should be selected for each question.*

Response	When to use this response:
Yes	The expected testing has been performed, and all elements of the requirement have been met as stated.
Yes with CCW (Compensating	The expected testing has been performed, and the requirement has been met with the assistance of a compensating control.
Control Worksheet)	All responses in this column require completion of a Compensating Control Worksheet (CCW) in Appendix B of the SAQ.
	Information on the use of compensating controls and guidance on how to complete the worksheet is provided in the PCI DSS.

A description of the meaning for each response is provided in the table below:



Response	When to use this response:		
Νο	Some or all elements of the requirement have not been met, or are in the process of being implemented, or require further testing before it will be known if they are in place.		
N/A	The requirement does not apply to the organization's environment. (See		
(Not Applicable)	<i>Guidance for Non-Applicability of Certain, Specific Requirements</i> below for examples.)		
	All responses in this column require a supporting explanation in Appendix C of the SAQ.		

Guidance for Non-Applicability of Certain, Specific Requirements

While many organizations completing SAQ B-IP will need to validate compliance with every PCI DSS requirement in this SAQ, some organizations with very specific business models may find that some requirements do not apply. For example, a company that does not use wireless technology in any capacity would not be expected to validate compliance with the sections of PCI DSS that are specific to managing wireless technology (for example, Requirements 1.2.3, 2.1.1, and 4.1.1).

If any requirements are deemed not applicable to your environment, select the "N/A" option for that specific requirement, and complete the "Explanation of Non-Applicability" worksheet in Appendix C for each "N/A" entry.

Legal Exception

If your organization is subject to a legal restriction that prevents the organization from meeting a PCI DSS requirement, check the "No" column for that requirement and complete the relevant attestation in Part 3.



Section 1: Assessment Information

Instructions for Submission

This document must be completed as a declaration of the results of the merchant's self-assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS).* Complete all sections: The merchant is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact acquirer (merchant bank) or the payment brands to determine reporting and submission procedures.

Part 1. Merchant and Qualified Security Assessor Information

Part 1a. Merchant Organization Information

Company Name:		DBA (doing business as):		
Contact Name:		Title:		
ISA Name(s) (if applicable):				
Telephone:		E-mail:		
Business Address:		City:		
State/Province:	Country:		Zip:	
URL:	· ·			

Part 1b. Qualified Security Assessor Company Information (if applicable) Company Name: Title: Lead QSA Contact Name: Title: Telephone: E-mail: Business Address: City: State/Province: Country: Zip: URL: URL:

Part 2. Executive Summary					
Part 2a. Type of Merchant Business (check all that apply)					
Retailer	Telecommunication	on Grocery and Supermarkets			
Petroleum	E-Commerce	Mail order/telephone order (MOTO)			
Others (please specify):					
What types of payment channels does your business serve?		Which payment channels are covered by this SAQ?			
Mail order/telephone order (MOTO)		Mail order/telephone order (MOTO)			
E-Commerce		E-Commerce			
Card-present (face-to-face)		Card-present (face-to-face)			

Note: If your organization has a payment channel or process that is not covered by this SAQ, consult your acquirer or payment brand about validation for the other channels.



Part 2b. Description of Payment Card Business

How and in what capacity does your business
store, process and/or transmit cardholder data?

Part 2c. Locations

List types of facilities and a summary of locations included in the PCI DSS review (for example, retail outlets, corporate offices, data centers, call centers, etc.)

Type of facility	Location(s) of facility (city, country)

Part 2d. Payment Application

Does the organization use one or more Payment Applications?
Yes No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
			🗌 Yes 🗌 No	
			🗌 Yes 🗌 No	
			🗌 Yes 🗌 No	

Part 2e. Description of Environment

Provide a <u>high-level</u> description of the environment covered by this assessment.			
For example:Connections into and out of the cardholder data environment (CDE).			
 Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable. 			
Does your business use network segmentation to affect the scope of your PCI DSS environment?			
(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)			



Part 2f. Third-Party Service Providers

Does your company share cardholder data with any third-party service providers (for example, gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.)?

	Yes
	No

If Yes:				
Name of service provider:	Description of services provided:			

Note: Requirement 12.8 applies to all entities in this list.

Part 2g. Eligibility to Complete SAQ B-IP

Merchant certifies eligibility to complete this shortened version of the Self-Assessment Questionnaire because, for this payment channel:

Merchant uses only standalone, PTS-approved point-of-interaction (POI) devices (excludes SCRs) connected via IP to merchant's payment processor to take customers' payment card information;
The standalone IP-connected POI devices are validated to the PTS POI program as listed on the PCI SSC website (excludes SCRs);
The standalone IP-connected POI devices are not connected to any other systems within the merchant environment (this can be achieved via network segmentation to isolate POI devices from other systems);
The only transmission of cardholder data is from the PTS-approved POI devices to the payment processor;
The POI device does not rely on any other device (e.g., computer, mobile phone, tablet, etc.) to connect to the payment processor;
Merchant retains only paper reports or paper copies of receipts with cardholder data, and these documents are not received electronically; and
Merchant does not store cardholder data in electronic format.

Section 2: Self-Assessment Questionnaire B-IP

Note: The following questions are numbered according to PCI DSS requirements and testing procedures, as defined in the PCI DSS Requirements and Security Assessment Procedures document.

Self-assessment completion date:

Build and Maintain a Secure Network

Requirement 1:	Install and maintain a firewall configuration to protect data
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PCI DSS Question		Expected Testing	Response (Check one response for each question)				
			Yes	Yes with CCW	No	N/A	
1.1.2	 (a) Is there a current network diagram that documents all connections between the cardholder data environment and other networks, including any wireless networks? 	Review current network diagramExamine network configurations					
	(b) Is there a process to ensure the diagram is kept current?	 Interview responsible personnel 					
1.1.4	 (a) Is a firewall required and implemented at each Internet connection and between any demilitarized zone (DMZ) and the internal network zone? 	 Review firewall configuration standards Observe network configurations to verify that a firewall(s) is in place 					
	(b) Is the current network diagram consistent with the firewall configuration standards?	 Compare firewall configuration standards to current network diagram 					
1.1.6	 (a) Do firewall and router configuration standards include a documented list of services, protocols, and ports, including business justification (for example, hypertext transfer protocol (HTTP), Secure Sockets Layer (SSL), Secure Shell (SSH), and Virtual Private Network (VPN) protocols)? 	 Review firewall and router configuration standards 					



	PCI DSS Question	Expected Testing	Response (Check one response for eac			ch question)	
			Yes	Yes with CCW	No	N/A	
	 (b) Are all insecure services, protocols, and ports identified, and are security features documented and implemented for each identified service? Note: Examples of insecure services, protocols, or 	 Review firewall and router configuration standards Examine firewall and router configurations 					
	ports include but are not limited to FTP, Telnet, POP3, IMAP, and SNMP.						
1.2	Do firewall and router configurations restrict connections between untrusted networks and any system in the cardholder data environment as follows:	ns between untrusted networks and any					
	Note: An "untrusted network" is any network that is external to the networks belonging to the entity under review, and/or which is out of the entity's ability to control or manage.						
1.2.1	(a) Is inbound and outbound traffic restricted to that which is necessary for the cardholder data environment?	 Review firewall and router configuration standards Examine firewall and router configurations 					
	(b) Is all other inbound and outbound traffic specifically denied (for example by using an explicit "deny all" or an implicit deny after allow statement)?	 Review firewall and router configuration standards Examine firewall and router configurations 					
1.2.3	Are perimeter firewalls installed between all wireless networks and the cardholder data environment, and are these firewalls configured to deny or, if traffic is necessary for business purposes, permit only authorized traffic between the wireless environment and the cardholder data environment?	 Review firewall and router configuration standards Examine firewall and router configurations 					



PCI DSS Question		Expected Testing	Response (Check one response for each question				
			Yes	Yes with CCW	No	N/A	
1.3	Is direct public access prohibited between the Internet and any system component in the cardholder data environment, as follows:						
1.3.3	Are direct connections prohibited for inbound or outbound traffic between the Internet and the cardholder data environment?	 Examine firewall and router configurations 					
1.3.4	Are anti-spoofing measures implemented to detect and block forged sourced IP addresses from entering the network?	Examine firewall and router configurations					
	(For example, block traffic originating from the internet with an internal address)						
1.3.5	Is outbound traffic from the cardholder data environment to the Internet explicitly authorized?	Examine firewall and router configurations					
1.3.6	Is stateful inspection, also known as dynamic packet filtering, implemented—that is, only established connections are allowed into the network?	 Examine firewall and router configurations 					



	PCI DSS Question	Expected Testing	(Check o	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A	
2.1	 (a) Are vendor-supplied defaults always changed before installing a system on the network? This applies to ALL default passwords, including but not limited to those used by operating systems, software that provides security services, application and system accounts, point-of-sale (POS) terminals, Simple Network Management Protocol (SNMP) community strings, etc.). 	 Review policies and procedures Examine vendor documentation Observe system configurations and account settings Interview personnel 					
	(b) Are unnecessary default accounts removed or disabled before installing a system on the network?	 Review policies and procedures Review vendor documentation Examine system configurations and account settings Interview personnel 					
2.1.1	For wireless environments connected to the cardholder data environment or transmitting cardholder data, are ALL wireless vendor defaults changed at installations, as follows:						
	(a) Are encryption keys changed from default at installation, and changed anytime anyone with knowledge of the keys leaves the company or changes positions?	 Review policies and procedures Review vendor documentation Interview personnel 					
	(b) Are default SNMP community strings on wireless devices changed at installation?	 Review policies and procedures Review vendor documentation Interview personnel Examine system configurations 					
	(c) Are default passwords/passphrases on access points changed at installation?	 Review policies and procedures Interview personnel Examine system configurations 					

Requirement 2: Do not use vendor-supplied defaults for system passwords and other security parameters



	PCLDSS Question	Expected Testing	Response (Check one response for each question)				
	 changed, if applicable? Is non-console administrative access encrypted as follows: Use technologies such as SSH, VPN, or SSL/TLS for web-based management and other non-console administrative access. (a) Is all non-console administrative access encrypted with strong cryptography, and is a strong encryption method invoked before the administrator's password is requested? (b) Are system services and parameter files configured to prevent the use of Telnet and other insecure remote login commands? (c) Is administrator access to web-based management interfaces encrypted with strong cryptography? (d) For the technology in use, is strong cryptograph implemented according to industry best practice 		Yes	Yes with CCW	No	N/A	
	support strong encryption for authentication and	Review policies and proceduresReview vendor documentationExamine system configurations					
	(e) Are other security-related wireless vendor defaults changed, if applicable?	Review policies and proceduresReview vendor documentationExamine system configurations					
2.3	follows: Use technologies such as SSH, VPN, or SSL/TLS for web-based management and other non-console						
	encrypted with strong cryptography, and is a strong encryption method invoked before the	Examine system componentsExamine system configurationsObserve an administrator log on					
	configured to prevent the use of Telnet and other	Examine system componentsExamine services and files					
	management interfaces encrypted with strong	Examine system componentsObserve an administrator log on					
	(d) For the technology in use, is strong cryptography implemented according to industry best practice and/or vendor recommendations?	Examine system componentsReview vendor documentationInterview personnel					



Protect Cardholder Data

Requirement 3: Protect stored cardholder data

	PCI DSS Question	Exposted Testing	Respons (Check one response fo			uestion)
	PCI DSS Question	Expected Testing	Yes	Yes with CCW No		N/A
3.2	(c) Is sensitive authentication data deleted or rendered unrecoverable upon completion of the authorization process?	 Review policies and procedures Examine system configurations Examine deletion processes 				
	 (d) Do all systems adhere to the following requirements regarding non-storage of sensitive authentication data after authorization (even if encrypted): 					
3.2.1	The full contents of any track (from the magnetic stripe located on the back of a card, equivalent data contained on a chip, or elsewhere) are not stored after authorization?	 Examine data sources including: Incoming transaction data All logs History files Trace files Database schema Database contents 				
	This data is alternatively called full track, track, track 1, track 2, and magnetic-stripe data.					
	Note: In the normal course of business, the following data elements from the magnetic stripe may need to be retained:					
	 The cardholder's name, Primary account number (PAN), Expiration date, and Service code 					
	To minimize risk, store only these data elements as needed for business.					
3.2.2	The card verification code or value (three-digit or four- digit number printed on the front or back of a payment card) is not stored after authorization?	 Examine data sources including: Incoming transaction data All logs History files 				
		Trace filesDatabase schema				
	AOP IP v20 Section 2: Solf Assessment Questionnaire	Database contents				2014



	PCI DSS Question	Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
3.2.3	The personal identification number (PIN) or the encrypted PIN block is not stored after authorization?	 Examine data sources including: Incoming transaction data All logs History files Trace files Database schema Database contents 				
3.3	Is the PAN masked when displayed (the first six and last four digits are the maximum number of digits to be displayed) such that only personnel with a legitimate business need can see the full PAN? Note: This requirement does not supersede stricter requirements in place for displays of cardholder data— for example, legal or payment card brand requirements for point-of-sale (POS) receipts.	 Review policies and procedures Review roles that need access to displays of full PAN Examine system configurations Observe displays of PAN 				



	PCI DSS Question	Expected Testing	(Check o	Response (Check one response for each question)			
	FCI D35 Question		Yes	Yes with CCW	No	N/A	
4.1	 (a) Are strong cryptography and security protocols, such as SSL/TLS, SSH or IPSEC, used to safeguard sensitive cardholder data during transmission over open, public networks? Examples of open, public networks include but are not limited to the Internet; wireless technologies, including 802.11 and Bluetooth; cellular technologies, for example, Global System for Mobile communications (GSM), Code division multiple access (CDMA); and General Packet Radio Service (GPRS). 	 Review documented standards Review policies and procedures Review all locations where CHD is transmitted or received Examine system configurations 					
	(b) Are only trusted keys and/or certificates accepted?	 Observe inbound and outbound transmissions Examine keys and certificates 					
	(c) Are security protocols implemented to use only secure configurations, and to not support insecure versions or configurations?	 Examine system configurations 					
	(d) Is the proper encryption strength implemented for the encryption methodology in use (check vendor recommendations/best practices)?	Review vendor documentationExamine system configurations					
	(e) For SSL/TLS implementations, is SSL/TLS enabled whenever cardholder data is transmitted or received?	 Examine system configurations 					
	 For example, for browser-based implementations: "HTTPS" appears as the browser Universal Record Locator (URL) protocol, and Cardholder data is only requested if "HTTPS" appears as part of the URL. 						

Requirement 4: Encrypt transmission of cardholder data across open, public networks



PCI DSS Question		Expected Testing	Response (Check one response for each question)				
			Yes	Yes with CCW	No	N/A	
4.1.1	Are industry best practices (for example, IEEE 802.11i) used to implement strong encryption for authentication and transmission for wireless networks transmitting cardholder data or connected to the cardholder data environment? Note: The use of WEP as a security control is prohibited.	 Review documented standards Review wireless networks Examine system configuration settings 					
4.2	(b) Are policies in place that state that unprotected PANs are not to be sent via end-user messaging technologies?	 Review policies and procedures 					



Maintain a Vulnerability Management Program

Requirement 6: Develop and maintain secure systems and applications

	PCI DSS Question	Expected Testing	Response (Check one response for each question)			
		Expected resting	Yes	Yes with CCW	No	N/A
6.1	 Is there a process to identify security vulnerabilities, including the following: Using reputable outside sources for vulnerability information? Assigning a risk ranking to vulnerabilities that includes identification of all "high" risk and "critical" vulnerabilities? Note: Risk rankings should be based on industry best practices as well as consideration of potential impact. For example, criteria for ranking vulnerabilities may include consideration of the CVSS base score and/or the classification by the vendor, and/or type of systems affected. Methods for evaluating vulnerabilities considered to be a "high risk" to the environment. In addition to the risk ranking, vulnerabilities may be considered "critical" if they pose an imminent threat to the environment, impact critical systems, and/or would result in a potential compromise if not addressed. Examples of critical systems may include security systems, public-facing devices and systems, databases, and other systems that store, process or transmit cardholder data. 	 Review policies and procedures Interview personnel Observe processes 				
6.2	 (a) Are all system components and software protected from known vulnerabilities by installing applicable vendor- supplied security patches? 	 Review policies and procedures 				
	 (b) Are critical security patches installed within one month of release? Note: Critical security patches should be identified according to the risk ranking process defined in Requirement 6.1. 	 Review policies and procedures Examine system components Compare list of security patches installed to recent vendor patch lists 				



Implement Strong Access Control Measures

Requirement 7: Restrict access to cardholder data by business need to know

PCI DSS Question		Expected Testing	Response (Check one response for each question)				
			Yes	Yes with CCW	No	N/A	
7.1	Is access to system components and cardholder data limited to only those individuals whose jobs require such access, as follows:						
7.1.2	 Is access to privileged user IDs restricted as follows: To least privileges necessary to perform job responsibilities? Assigned only to roles that specifically require that privileged access? 	 Examine written access control policy Interview personnel Interview management Review privileged user IDs 					
7.1.3	Are access assigned based on individual personnel's job classification and function?	 Examine written access control policy Interview management Review user IDs 					



Response (Check one response for each question) **Expected Testing PCI DSS Question** Yes with CCW Yes No (a) Are accounts used by vendors to access, support, Review password procedures \square \square 8.1.5 or maintain system components via remote access Interview personnel enabled only during the time period needed and Observe processes disabled when not in use? \square (b) Are vendor remote access accounts monitored Interview personnel when in use? Observe processes \square \square \square 8.3 Is two-factor authentication incorporated for remote Review policies and procedures network access originating from outside the network by Examine system configurations personnel (including users and administrators) and all Observe personnel third parties (including vendor access for support or maintenance)? **Note:** Two-factor authentication requires that two of the three authentication methods (see PCI DSS Requirement 8.2 for descriptions of authentication methods) be used for authentication. Using one factor twice (for example, using two separate passwords) is not considered two-factor authentication. Examples of two-factor technologies include remote authentication and dial-in service (RADIUS) with tokens; terminal access controller access control system (TACACS) with tokens; and other technologies that facilitate two-factor authentication. Review policies and procedures 8.5 Are group, shared, or generic accounts, passwords, or \square other authentication methods prohibited as follows: Examine user ID lists Generic user IDs and accounts are disabled or Interview personnel removed: Shared user IDs for system administration activities and other critical functions do not exist: and

Requirement 8: Identify and authenticate access to system components

 Shared and generic user IDs are not used to administer any system components

N/A

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	PCI DSS Question	Expected Testing	(Check on	Respor		question)
	T CI DOG QUESTION	Expected resulty	Yes	Yes with CCW	No	N/A
9.1.2	Are physical and/or logical controls in place to restrict access to publicly accessible network jacks? For example, network jacks located in public areas and areas accessible to visitors could be disabled and only enabled when network access is explicitly authorized. Alternatively, processes could be implemented to ensure that visitors are escorted at all times in areas with active network jacks.	 Review policies and procedures Interview personnel Observe locations 				
9.5	Are all media physically secured (including but not limited to computers, removable electronic media, paper receipts, paper reports, and faxes)? For purposes of Requirement 9, "media" refers to all paper and electronic media containing cardholder data.	 Review policies and procedures for physically securing media Interview personnel 				
9.6	(a) Is strict control maintained over the internal or external distribution of any kind of media?	 Review policies and procedures for distribution of media 				
	(b) Do controls include the following:					
9.6.1	Is media classified so the sensitivity of the data can be determined?	 Review policies and procedures for media classification Interview security personnel 				
9.6.2	Is media sent by secured courier or other delivery method that can be accurately tracked?	 Interview personnel Examine media distribution tracking logs and documentation 				
9.6.3	Is management approval obtained prior to moving the media (especially when media is distributed to individuals)?	 Interview personnel Examine media distribution tracking logs and documentation 				
9.7	Is strict control maintained over the storage and accessibility of media?	 Review policies and procedures 				

Requirement 9: Restrict physical access to cardholder data



	PCI DSS Question	Expected Testing	(Check or	Respor		uestion)
PCI D55 Question		Expected resting	Yes	Yes with CCW	No	N/A
9.8	(a) Is all media destroyed when it is no longer needed for business or legal reasons?	 Review periodic media destruction policies and procedures 				
	(c) Is media destruction performed as follows:					
9.8.1	(a) Are hardcopy materials cross-cut shredded, incinerated, or pulped so that cardholder data cannot be reconstructed?	 Review periodic media destruction policies and procedures Interview personnel Observe processes 				
	(b) Are storage containers used for materials that contain information to be destroyed secured to prevent access to the contents?	 Examine security of storage containers 				
9.9	Are devices that capture payment card data via direct physical interaction with the card protected against tampering and substitution as follows?					
	Note: This requirement applies to card-reading devices used in card-present transactions (that is, card swipe or dip) at the point of sale. This requirement is not intended to apply to manual key-entry components such as computer keyboards and POS keypads.					
	<i>Note:</i> Requirement 9.9 is a best practice until June 30, 2015, after which it becomes a requirement.					
	(a) Do policies and procedures require that a list of such devices maintained?	 Review policies and procedures 				
	(b) Do policies and procedures require that devices are periodically inspected to look for tampering or substitution?	 Review policies and procedures 				
	(c) Do policies and procedures require that personnel are trained to be aware of suspicious behavior and to report tampering or substitution of devices?	 Review policies and procedures 				



	PCI DSS Question	Expected Testing	Response (Check one response for each question				
			Yes	Yes with CCW	No	N/A	
9.9.1	 (a) Does the list of devices include the following? Make, model of device Location of device (for example, the address of the site or facility where the device is located) Device serial number or other method of unique identification 	 Examine the list of devices 					
	(b) Is the list accurate and up to date?	 Observe device locations and compare to list 					
	(c) Is the list of devices updated when devices are added, relocated, decommissioned, etc.?	Interview personnel					
9.9.2	(a) Are device surfaces periodically inspected to detect tampering (for example, addition of card skimmers to devices), or substitution (for example, by checking the serial number or other device characteristics to verify it has not been swapped with a fraudulent device) as follows?	 Interview personnel Observe inspection processes and compare to defined processes 					
	Note: Examples of signs that a device might have been tampered with or substituted include unexpected attachments or cables plugged into the device, missing or changed security labels, broken or differently colored casing, or changes to the serial number or other external markings.						
	(b) Are personnel are aware of procedures for inspecting devices?	 Interview personnel 					



PCI DSS Question		Expected Testing	(Check on	Respor		uestion)
		Expected resting	Yes	Yes with CCW	No	N/A
9.9.3	Are personnel trained to be aware of attempted tampering or replacement of devices, to include the following?					
	 (a) Do training materials for personnel at point-of-sale locations include the following? Verify the identity of any third-party persons claiming to be repair or maintenance personnel, prior to granting them access to modify or troubleshoot devices. Do not install, replace, or return devices without verification. Be aware of suspicious behavior around devices (for example, attempts by unknown persons to unplug or open devices). Report suspicious behavior and indications of devices to appropriate an automatication of the substitution to appropriate. 	 Review training materials 				
	device tampering or substitution to appropriate personnel (for example, to a manager or security officer).					
	(b) Have personnel at point-of-sale locations received training, and are they aware of procedures to detect and report attempted tampering or replacement of devices?	 Interview personnel at POS locations 				



Regularly Monitor and Test Networks

Requirement 11: Regularly test security systems and processes

	PCI DSS Question	Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
11.2.2	(a) Are quarterly external vulnerability scans performed?	 Review results from the four most recent 				
	Note: Quarterly external vulnerability scans must be performed by an Approved Scanning Vendor (ASV), approved by the Payment Card Industry Security Standards Council (PCI SSC).	quarters of external vulnerability scans				
	Refer to the ASV Program Guide published on the PCI SSC website for scan customer responsibilities, scan preparation, etc.					
	(b) Do external quarterly scan and rescan results satisfy the ASV Program Guide requirements for a passing scan (for example, no vulnerabilities rated 4.0 or higher by the CVSS, and no automatic failures)?	 Review results of each external quarterly scan and rescan 				
	(c) Are quarterly external vulnerability scans performed by a PCI SSC Approved Scanning Vendor (ASV?	 Review results of each external quarterly scan and rescan 				



Maintain an Information Security Policy

Requirement 12: Maintain a policy that addresses information security for all personnel

Note: For the purposes of Requirement 12, "personnel" refers to full-time part-time employees, temporary employees and personnel, and contractors and consultants who are "resident" on the entity's site or otherwise have access to the company's site cardholder data environment.

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
12.1	Is a security policy established, published, maintained, and disseminated to all relevant personnel?	 Review the information security policy 				
12.1.1	Is the security policy reviewed at least annually and updated when the environment changes?	Review the information security policyInterview responsible personnel				
12.3	Are usage policies for critical technologies developed to define proper use of these technologies and require the following:					
	Note: Examples of critical technologies include, but are not limited to, remote access and wireless technologies, laptops, tablets, removable electronic media, e-mail usage and Internet usage.					
12.3.1	Explicit approval by authorized parties to use the technologies?	Review usage policiesInterview responsible personnel				
12.3.3	A list of all such devices and personnel with access?	Review usage policiesInterview responsible personnel				
12.3.5	Acceptable uses of the technologies?	Review usage policiesInterview responsible personnel				
12.3.9	Activation of remote-access technologies for vendors and business partners only when needed by vendors and business partners, with immediate deactivation after use?	Review usage policiesInterview responsible personnel				
12.4	Do security policy and procedures clearly define information security responsibilities for all personnel?	 Review information security policy and procedures Interview a sample of responsible personnel 				



	PCI DSS Question	Expected Testing	(Check d	Response		question)
	FCI DOS QUESTION		Yes	Yes with CCW	No	N/A
12.5	(b) Are the following information security management responsibilities formally assigned to an individual or team:					
12.5.3	Establishing, documenting, and distributing security incident response and escalation procedures to ensure timely and effective handling of all situations?	 Review information security policy and procedures 				
12.6	(a) Is a formal security awareness program in place to make all personnel aware of the importance of cardholder data security?	 Review security awareness program 				
12.8	Are policies and procedures maintained and implemented to manage service providers with whom cardholder data is shared, or that could affect the security of cardholder data, as follows:					
12.8.1	Is a list of service providers maintained?	Review policies and proceduresObserve processesReview list of service providers				
12.8.2	Is a written agreement maintained that includes an acknowledgement that the service providers are responsible for the security of cardholder data the service providers possess or otherwise store, process, or transmit on behalf of the customer, or to the extent that they could impact the security of the customer's cardholder data environment?	 Observe written agreements Review policies and procedures 				
	Note: The exact wording of an acknowledgement will depend on the agreement between the two parties, the details of the service being provided, and the responsibilities assigned to each party. The acknowledgement does not have to include the exact wording provided in this requirement.					
12.8.3	Is there an established process for engaging service providers, including proper due diligence prior to engagement?	 Observe processes Review policies and procedures and supporting documentation 				



	PCI DSS Question	Expected Testing	Response (Check one response for each question)			
		Expected resting		Yes with CCW	No	N/A
12.8.4	Is a program maintained to monitor service providers' PCI DSS compliance status at least annually?	 Observe processes Review policies and procedures and supporting documentation 				
12.8.5	Is information maintained about which PCI DSS requirements are managed by each service provider, and which are managed by the entity?	 Observe processes Review policies and procedures and supporting documentation 				
12.10.1	(a) Has an incident response plan been created to be implemented in the event of system breach?	 Review the incident response plan Review incident response plan procedures 				



Appendix A: Additional PCI DSS Requirements for Shared Hosting Providers

This appendix is not used for merchant assessments.



Appendix B: Compensating Controls Worksheet

Use this worksheet to define compensating controls for any requirement where "YES with CCW" was checked.

Note: Only companies that have undertaken a risk analysis and have legitimate technological or documented business constraints can consider the use of compensating controls to achieve compliance.

Refer to Appendices B, C, and D of PCI DSS for information about compensating controls and guidance on how to complete this worksheet.

Requirement Number and Definition:

		Information Required	Explanation
1.	Constraints	List constraints precluding compliance with the original requirement.	
2.	Objective	Define the objective of the original control; identify the objective met by the compensating control.	
3.	Identified Risk	Identify any additional risk posed by the lack of the original control.	
4.	Definition of Compensating Controls	Define the compensating controls and explain how they address the objectives of the original control and the increased risk, if any.	
5.	Validation of Compensating Controls	Define how the compensating controls were validated and tested.	
6.	Maintenance	Define process and controls in place to maintain compensating controls.	



Appendix C: Explanation of Non-Applicability

If the "N/A" (Not Applicable) column was checked in the questionnaire, use this worksheet to explain why the related requirement is not applicable to your organization.

Reason Requirement is Not Applicable
Cardholder data is never stored electronically



Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

Based on the results noted in the SAQ B-IP dated *(completion date)*, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document as of *(date)*: (*check one)*:

Compliant: All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating; thereby <i>(Merchant Company Name)</i> has demonstrated full compliance with the PCI DSS.			
Non-Compliant: Not all sections of the PCI DSS SAQ are complete, or not all questions are answered affirmatively, resulting in an overall NON-COMPLIANT rating, thereby <i>(Merchant Company Name)</i> has not demonstrated full compliance with the PCI DSS.			
Target Date for Compliance:			
An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. <i>Check with your acquirer or the payment brand(s) before completing Part 4.</i>			
	Compliant but with Legal exception: One or more requirements are marked "No" due to a legal striction that prevents the requirement from being met. This option requires additional review from equirer or payment brand.		
If checked, complete the following:			
Affected Requirement	Details of how legal constraint prevents requirement being met		

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

(Check all that apply)

PCI DSS Self-Assessment Questionnaire B-IP, Version (version of SAQ), was completed according to the instructions therein.
All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.
I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.



Part 3a. Acknowledgement of Status (continued)		
	No evidence of full track data ¹ , CAV2, CVC2, CID, or CVV2 data ² , or PIN data ³ storage after transaction authorization was found on ANY system reviewed during this assessment.	
	ASV scans are being completed by the PCI SSC Approved Scanning Vendor (ASV Name)	

Part 3b. Merchant Attestation

Signature of Merchant Executive Officer \bigstar	Date:
Merchant Executive Officer Name:	Title:

Part 3c. QSA Acknowledgement (if applicable)			
If a QSA was involved or assisted with this assessment, describe the role performed:			

Signature of QSA ↑	Date:	
QSA Name:	QSA Company:	

Part 3d. ISA Acknowledgement (if applicable)		
If a ISA was involved or assisted with this assessment, describe the role performed:		

Signature of ISA <i>↑</i>	Date:
ISA Name:	Title:

¹ Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

² The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

³ Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.



Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If "NO" selected for any
		YES	NO	Requirement)
1	Install and maintain a firewall configuration to protect cardholder data			
2	Do not use vendor-supplied defaults for system passwords and other security parameters			
3	Protect stored cardholder data			
4	Encrypt transmission of cardholder data across open, public networks			
6	Develop and maintain secure systems and applications			
7	Restrict access to cardholder data by business need to know			
8	Identify and authenticate access to system components			
9	Restrict physical access to cardholder data			
11	Regularly test security systems and processes			
12	Maintain a policy that addresses information security for all personnel			

