

Mind The Gap

PCI DSS v4.0 vs v3.2.1

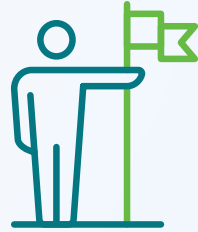
Presented by **Johan van Zyl**



About Me



I started my career in **specialist IT auditing** in **1997**.



I am now the **Managing Director** of **Risk X Data Assurance**.



If I had a middle name, it would have been **“Pragmatic”**.



I first “met” **PCI DSS** in 2009 while employed in the Internal Audit Department at a **level 1 merchant** and we have been in a close relationship since.

About RISKX

Your data. Assured.

Company is **7 Years** young.

Assurance consists of:
PCI DSS, P2PE and **PFI**.

Three verticals:



Assurance



Advisory



Testing

We have performed more than
15 full ROC and **SAQ**
assessments using the
updated Standard.

What Entities Experience



1. Concern



2. Uncertainty



3. Panic



4. Excitement

Is There A Difference For Entities?



It is possible to pass a **PCI DSS v4.0 assessment** if the entity has previously passed a **v3.2.1 assessment**, but you have to do a few things first.

Come March 2025, there are significant changes to how entities comply with **PCI DSS**.

Immediate Difference For Merchants



1. Ensure to update **roles and responsibilities**



2. Define your own **scope of compliance**



3. **TRA** for customized approach

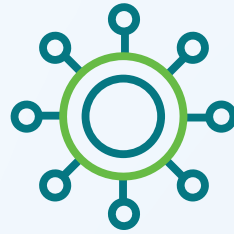


4. **SAQ A** now has ASV validated external vulnerability scans

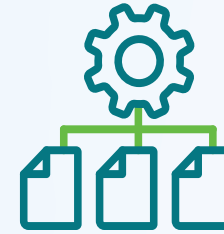
Immediate Difference For Service Providers



1. Ensure to update
**roles and
responsibilities**



2. Define your own
**scope of
compliance**

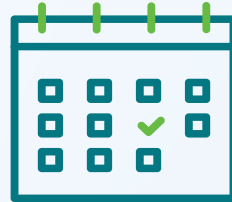


3. **Matrix of
Responsibility**
(req 12.9.2)

Entities: What Doesn't Work



1. Continue to **build v3.2.1 artefacts** without v4.0 consideration



2. **Delay planning** for future dated requirements



3. Wait for the **QSA** to tell you what is in scope for PCI DSS

What Our QSAs Experience



1. Overwhelmed



2. Concern for time

The ROC: Is It A Different PCI DSS?



258 requirements and **sub-requirements** in **PCI DSS v3.2.1**



322 requirements and **sub-requirements** in **PCI DSS v4.0**

So, **64** new requirements, correct?



Search “**Validation Method – Defined Approach**”

You get **260** entries. 250 in 12 Main Requirements and 10 in the Appendices



62 requirements have sub-requirements and **no documentation requirement**

Evidence Like An Auditor

Evidence have been split into **four** sections.

Some highlights as follows:

	Main ROC	Appendices	Total
Section 6 Evidence	686	16	702
Documentation Evidence	303	9	312
Interview Evidence	167	2	169
Observation Evidence	61	0	61
System Evidence	155	5	160

QSAs: What Doesn't Work



1. Try to **retrofit** a v3.2.1 ROC into a v4.0 ROC



2. **Imbedding images** into the v4.0 ROC template



3. **Requesting the same evidence** for a v4.0 assessment as for the previous year's v3.2.1 assessment



4. Writing a ROC **directly** into the Word template

What Works For Us



1. Keep **calm** & breathe



2. I **love Excel!** We captured PCI DSS v4.0 in Excel



3. We **mapped** v3.2.1 to v4.0 and **flagged** the new requirements



4. We then created **worksheets** for documentation, observation, interview and systems evidence, and **referenced** these to our PCI DSS v4.0 worksheet



5. We **pre-referenced** the ROC template in **Word**

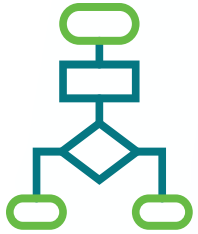


6. We use the Excel document to **scope and collect** the required evidence for our assessments



7. We then complete the **ROC** in **Word**

Important Lessons From Real Life



While **702 evidence pieces** appeared daunting, we soon realised that there are many evidence pieces required with multiple referencing.

You can reduce your reporting and QA time through **pre-referencing the ROC.**

The new ROC documents easier.

Take Home For Entities



PCI DSS v4.0 **early socialisation** paramount.

Do not wait until 2025 to consider **mandatory new requirements**.

Customised controls need to be in place **before** the assessment starts.

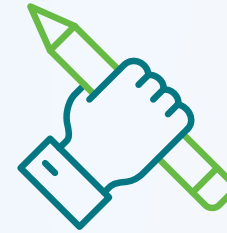
Take Home For QSAs



Set **enough time**
for reporting



Don't be
complacent



Enjoy what you
are doing