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# What's New?

PCI DSS v4.0 - Part 1

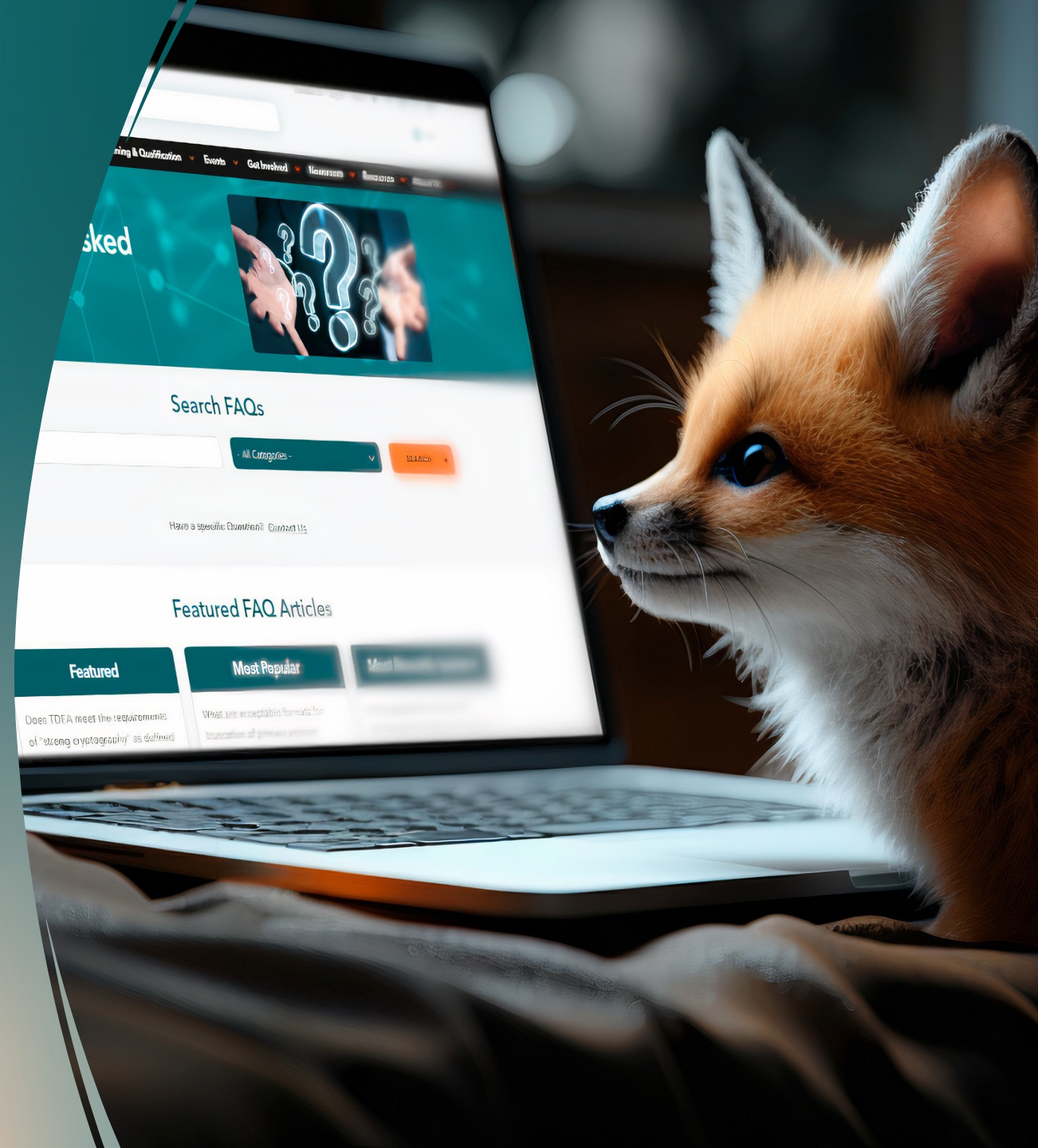
# FAQs

The screenshot shows the PCI website's 'Frequently Asked Questions' page. At the top left is the PCI logo with the text 'PCI Qualified Professionals' and 'Products & Solutions Listings', 'Training & Certification', 'Events', 'Get Involved', 'Membership', 'Resources', and 'Support'. A search bar is located at the top center. Below the navigation is a teal banner with the text 'Frequently Asked Questions' and an image of hands holding question marks. Underneath is a 'Search FAQs' section with a search input field, a dropdown menu for 'All Categories', and a 'Submit' button. Below this is a section for 'Featured FAQ Articles' with three tabs: 'Featured', 'Most Popular', and 'Most Recent'. The 'Featured' tab is active, showing a list of articles with titles like 'Does TDEA meet the requirements of "strong cryptography" as defined' and 'What are the requirements for the protection of personal information'.



# FAQs

- Is TDEA 'strong cryptography' as defined in PCI DSS?
- What does 'duly authorized officer' mean?
- How should payment terminals be considered during an assessment?
- Can assessors rely on other types of assessments?
- Is sampling allowed in PCI DSS v4.0?



# Self-Assessment Questionnaires



# Targeted Risk Analyses



# Targeted Risk Analyses

- Required for:
  - Customized Approach
  - 'Periodic' requirements
- Evidence documented and reviewed during assessments
- No 'organization-wide' risk assessment requirement



# Passwords



# Multi-Factor Authentication



# Summary



# All About INFI

PCI DSS v4.0 - Part 2

# Items Noted For Improvement (INFI)

Intended to help entities work towards security as a continuous process.

Used when the entity or assessor identifies one or more items that **required corrective action** for the requirement to be considered In Place.

# Items Noted For Improvement (INFI) Characteristics

- Reactive
- Lapse in control due to unforeseen or exceptional circumstance
- Entity has addressed cause of control lapse
- Requirement verified by assessor as being in place
- Entity has taken steps to prevent reoccurrence of control lapse
- Documented by Assessor during assessment

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**INFI is NOT used to justify  
poor security practices**

# Compensating Controls (CCs)

“Intended to help entities address the risk when there is a **technical** or **business** constraint that prevents meeting the PCI DSS requirement as stated”

# Compensating Controls (CCs) Characteristics

- Proactive
- Known business or technical constraint
- Cannot meet the requirement as stated
- Additional controls put in place to mitigate risk
- Typically documented by the entity being assessed

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**Business convenience to please customers is not a "constraint"**

**Poor planning is not a valid reason for use of a Compensating Control**

**Compensating Controls cannot be used with the Customized Approach**

A group of cyclists is riding on a city street during sunset. The sun is low in the sky, creating a warm, golden glow and long shadows on the pavement. The cyclists are wearing helmets and jackets, and some have backpacks. In the background, there are buildings, streetlights, and a car. The overall scene is a busy urban environment with a focus on sustainable transportation.

# Example: Clean Air Requirement

Staff members must cycle to and from work  
to limit air pollution

# Example: Clean Air Requirement

- **In Place**
  - The staff member has been cycling to work continuously, as evidenced by a travel diary



# Example: Clean Air Requirement

- **In Place**
  - The staff member has been cycling to work continuously, as evidenced by a travel diary
- **Item Noted For Improvement**
  - Following a puncture, a staff member could not cycle to work
  - They used motorized transport for a few days until the puncture was fixed
  - Puncture repair kits were issued to all staff



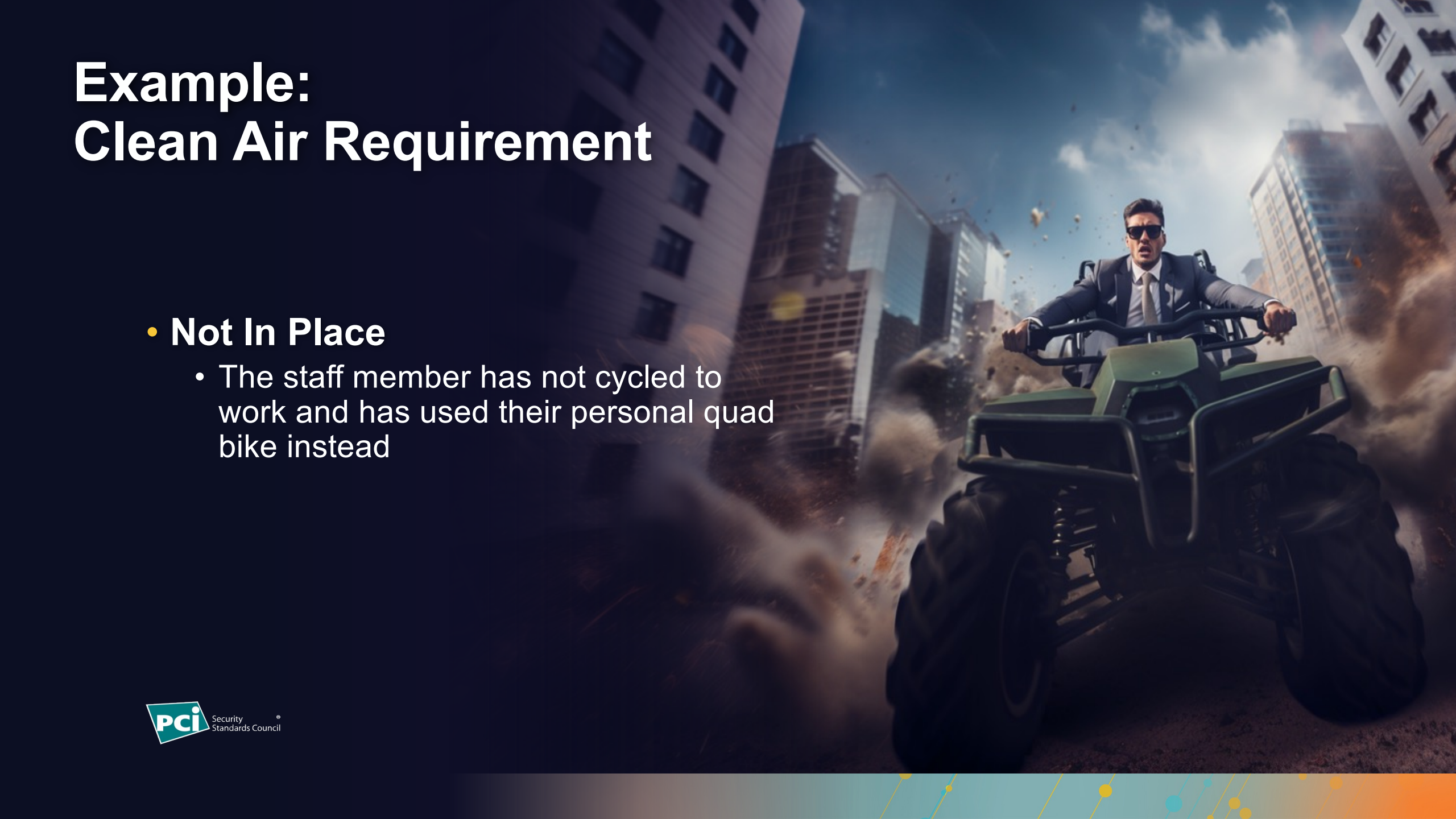
# Example: Clean Air Requirement

- **Compensating Control**
  - The company provides a shuttle bus in bad weather



# Example: Clean Air Requirement

- **Not In Place**
  - The staff member has not cycled to work and has used their personal quad bike instead





**What if There Is a Legal Exception?**

An owl wearing glasses and a mouse sitting at a desk in a study. The owl is on the left, wearing a blue robe with a white ruffled collar and round glasses. The mouse is on the right, looking towards the owl. The background features a clock, a lit candle, and a window with a grid pattern.

# What if There Is a Legal Exception?

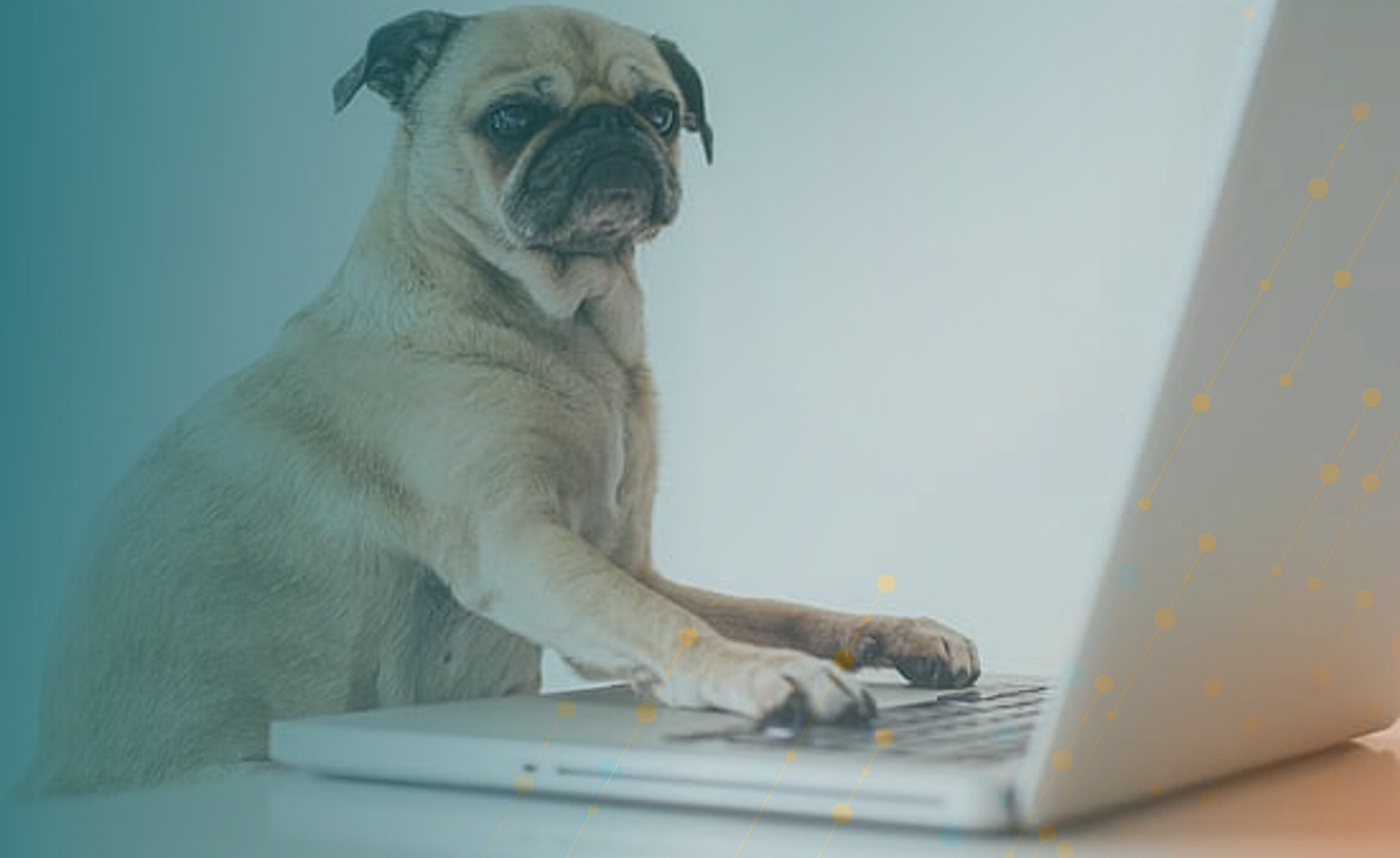
**Compliant but with Legal exception:** One or more assessed requirements in the ROC are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall **COMPLIANT BUT WITH LEGAL EXCEPTION** rating; thereby *(Merchant Company Name)* has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above or as Not in Place due to a legal restriction.

This option requires additional review from the entity to which this AOC will be submitted.

*If selected, complete the following:*

Affected Requirement	Details of how legal constraint prevents requirement from being met

# Example: PCI DSS Requirement



# PCI DSS Requirement 11.3.2

## PCI DSS v4.0 - DEFINED APPROACH REQUIREMENTS

**11.3.2** External vulnerability scans are performed as follows:

- At least once every three months.
- By a PCI SSC Approved Scanning Vendor (ASV).
- Vulnerabilities are resolved and *ASV Program Guide* requirements for a passing scan are met.
- Rescans are performed as needed to confirm that vulnerabilities are resolved per the *ASV Program Guide* requirements for a passing scan.

# Example: Requirement 11.3.2

- ASV scans are performed at least once every 90 days and the entity addresses vulnerabilities as evidenced with passing scans



# Example: Requirement 11.3.2

- ASV scans are performed at least once every 90 days and the entity addresses vulnerabilities as evidenced with passing scans
- Item Noted For Improvement (INFI)
  - Unforeseen circumstance
  - Reactive controls implemented
  - Processes in place per requirement
  - Changes implemented to prevent reoccurrence of issue



# Example: Requirement 11.3.2

- ASV scans are performed at least once every 90 days and the entity addresses vulnerabilities as evidenced with passing scans
- Compensating Control
  - Technical constraint
  - Alternative controls implemented to proactively mitigate short-term risk
  - Constraint resolved and scan processes back on schedule



# Frequently Asked Questions

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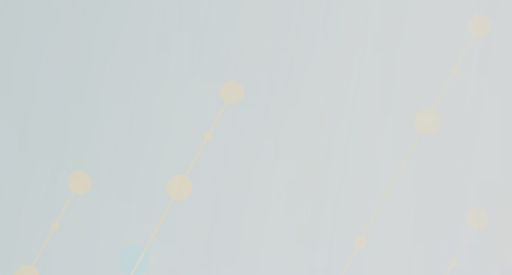
# Frequently Asked Questions

- **Template?**
- **Assessors?**
- **Assessment types?**
- **Signatures?**
- **PCI DSS version?**
- **Resources?**

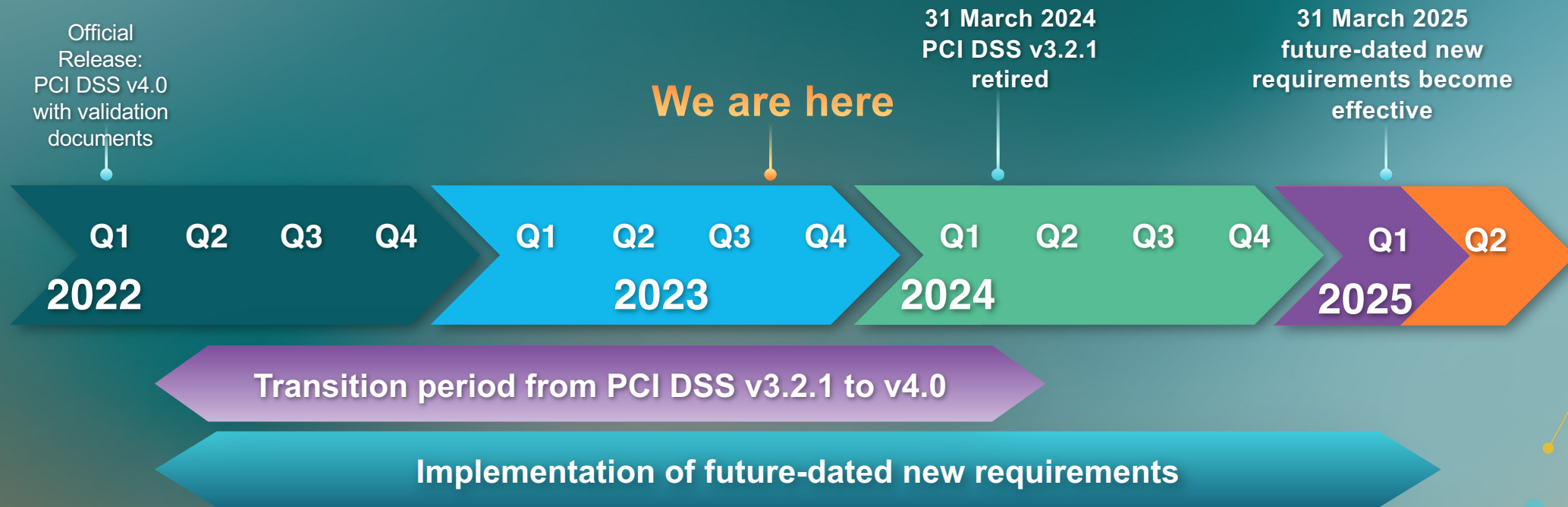
# All About INFI

# What To Do Next?

PCI DSS v4.0 - Part 3



# PCI DSS v4.0 Implementation Timeline



# New Requirements



# Will the Dates for PCI DSS v4.0 Change?

**NO**



# Steps on Your PCI DSS v4.0 Journey

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[pcissc.org/ eight-steps-to-take-toward-pci-dss-v4-0](https://pcissc.org/eight-steps-to-take-toward-pci-dss-v4-0)

#1

Start Now





#2

# Stay Strong

#3

# Understand The Requirements

#4

# Understand Validation Options



**#5**

# Do The Work



#6

# Use Trusted Partners

#7

# Do Your Own Assessments

#8

# Prioritize Security As A Continuous Process

# Let's Answer Some Stakeholder Questions!



**Do the deadlines  
apply to the start or  
end date of an  
assessment?**

# What should an entity do if its v3.2.1 assessment will not be complete prior to the standard's retirement date?

*FAQ 1563*

- PCI DSS v3.2.1 is retiring on 31 March 2024
- PCI SSC will not be updating or supporting v3.2.1 after that date
- But what if your v3.2.1 assessment will not be done by then?
- Ask your acquirer or the payment brands

**Do assessment  
results expire on  
31 March 2024 or are  
they valid for a year?**

# Does an entity's PCI DSS assessment result expire when the standard is retired?

*FAQ 1565*

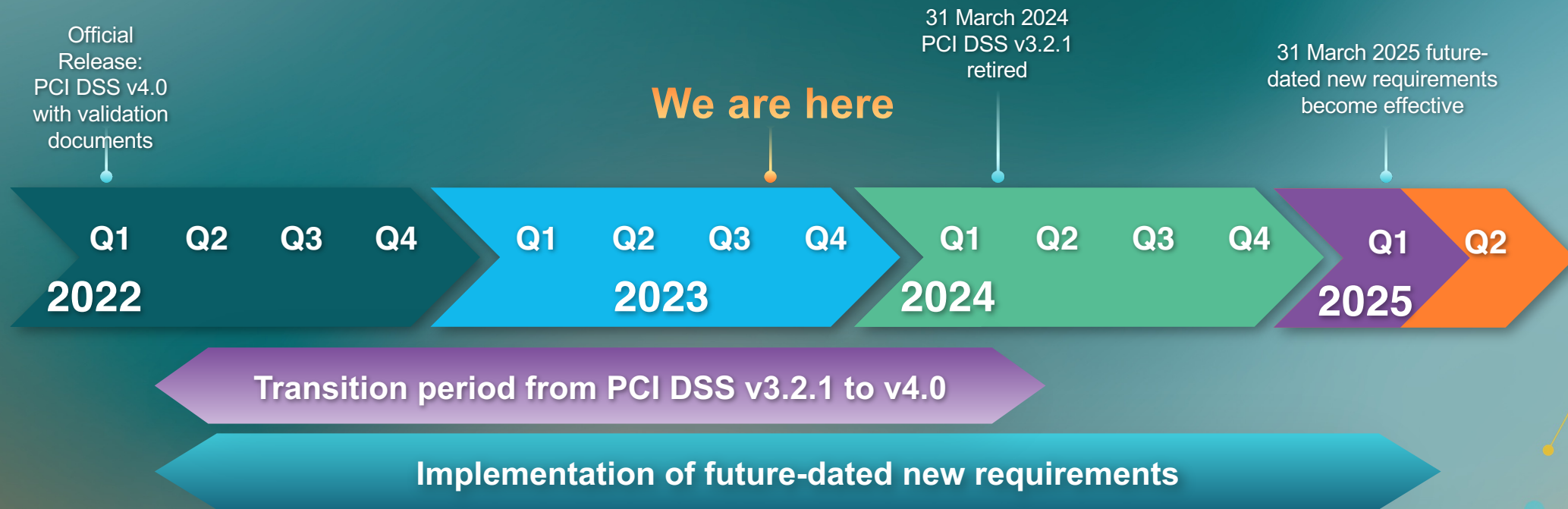
- How long an assessment result is valid does not change when the standard is retired
- Questions? Ask your acquirer or the payment brands

**The two dates are  
confusing:  
31 March 2024  
31 March 2025**

**What do those  
different dates mean?**



# PCI DSS v4.0 Implementation Timeline



**Do SAQ A merchants need  
four passing ASV scans  
before they can submit their  
v4.0 assessment results?**



# What is the meaning of “initial PCI DSS assessment”?

FAQ 1485

- Initial assessment applies when an entity is assessed to a requirement for the first time
- Merchants do not need four passing scans for their initial assessment to this requirement

**Does a TPSP need to be assessed to v4.0 before their customers move to v4.0?**

# Can an entity be PCI DSS compliant if they use a third-party service provider (TPSP) that is validated to a previous version of PCI DSS?

FAQ 1282

- Entities can be compliant with v4.0 using TPSPs validated to v3.2.1
- If TPSP's v3.2.1 validation was completed prior to 31 March 2024
- If TPSP's validation is still current
- Questions? Ask your acquirer or the payment brands

# PCI DSS v4.0 Limited Revision

# PCI DSS v4.0 Resources

[pcissc.org/resourcehub](https://pcissc.org/resourcehub)

**Coffee with the Council Podcast**

FEATURING

- Kandyce Young**  
Standards Development Manager, PCI Security Standards Council
- Tom White**  
Training Content Manager, PCI Security Standards Council

**PCI DSS v4.0 Quick Reference Guide**  
Understanding the Payment Card Industry Data Security Standard version 4.0

For merchants and other entities involved in payment account data processing

Contents



**Thank You!**